

Conflict & Dispute Resolution

Case Study Examination #1: *Sample Questions*

The case study for examination is "XXX". For the purposes of this examination, assume everything in the case study is factually accurate. Clearly note any additional assumptions you make about events, intentions, actions, etc., that are *not* explicitly stated in the case study.

Referencing this case study, respond to the following questions, using *complete sentences*.

- A. The events of this case study clearly represent a conflict that grew rapidly in size. A *conflict* occurs when there is a perceived divergence of aspirations or incompatible interests, and the *size* of a conflict refers to the apparent ease with which it can be resolved. In class, we also saw *three factors* that make conflict seem larger.

Explain how events from the case study fit these definitions of conflict and conflict size, and how those three factors increased the size of the conflict during the case study's events. That is, you need to do the following (in whatever order is logically appropriate):

1. Use events in the case study to show that this case study satisfies the above definition of conflict,
2. Use events in the case study to show that this case study satisfies the above definition of conflict increasing in size,
3. Clearly label and briefly explain each of the three factors increasing the size of conflict in general, and
4. Show how each of those three factors appears in the case study.

- B. A *conflict* occurs when there is a perceived divergence of aspirations or incompatible interests. In class, we listed *nine principle sources* of conflict.

Name the *two* source appearing in the case study that you believe are *most* responsible for this divergence of aspirations or incompatible interests. In addition, name *two* other sources that you believe are *not at all* responsible for this conflict. For each source of conflict you name, be sure to do the following (in whatever order is logically appropriate):

1. Clearly label and briefly explain that source in general,
2. Show how this source appears to encourage conflict in the case study, and
3. Explain why you believe it is either most, or not at all, responsible for this conflict.