# **BUSINESS, SOCIETY & ETHICS**

Units 9.0
Time 9.0 Sunday, Tuesday, Thursday: 8:30AM-9:20AM

Location CMUQ 2152

Website http://www.andrew.cmu.edu/user/degray/BSE16/

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Professor David Emmanuel Gray

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Sunday, Tuesday, Thursday: 9:30AM-11:30AM

# **Course Overview**

### Description

What values and principles ought to regulate business and commercial activities? Should they simply be pecuniary values associated with profit maximization, or do other values such as fairness, equality, and social justice play a role as well? How exactly should all these values be weighed and applied to business practices? In this course, we assess answers to these questions from an ethical perspective. Ethics is the branch of philosophy examining the nature of right and wrong action. At bottom, it addresses the most practical question: "What ought I do?" In light of a string of ethics scandals culminating in the recent global financial crisis, this question continues to have special urgency for business. As a result, the study of ethics helps us better understand what constitutes good business practices and the proper role of business within society.

We begin this study by briefly developing a framework for philosophically approaching business ethics. We then consider alternative conceptions of the purpose of business, each of which provides competing criteria for evaluating business practices. After that, the remainder of the course traces the practical currency of this foundational debate over the nature of business when it comes to delineating the specific values, principles, obligations, and responsibilities for good business practices. My primary goal throughout is to cultivate your cognitive and affective capacities for practical deliberation and debate with other people about moral issues. This is essential in business, where you must be prepared to secure the legitimate cooperation of others in order to achieve organizational success. By immersing you in this deliberative process, I intend to better equip you for a future in business leadership.

#### **Objectives**

By the end of this term, I expect that you will be able to:

- Assess competing claims concerning the demands that morality places on decisions relevant for business and commercial activities,
- Form considered judgments about what you critically assess to be the most defensible positions on these issues, and
- Communicate your analysis of these issues through both verbal and written discourse.

I have designed each course requirement with these objectives in mind.

#### **Announcements & Other Communication**

I post important information on the course website, so please routinely check it for updates. Otherwise, I am glad to answer your questions, discuss your work, or respond to your concerns. Please see me at my office hours or get in touch via email.

#### **Submitting Assignments**

To encourage proper citation of sources, all assignments must be submitted to Blackboard. If any problems occur, please email me a copy of your assignment *before* it is due. I will then submit it for you. See pages 2 & 13 for more information about my academic integrity policy.

#### Requirements & Grading

Instructor

Office Hours

Contact

Philosophy is a full-contact sport, but conducted as a cooperative process. You and your classmates must wrestle with arguments and not attack the person making them. Classes will typically follow an interactive lecture format, driven by analysis of the readings and the arguments they contain. As a result, the quality of the course depends critically on your individual attention and participation. The purpose of us coming together as a class is to learn and engage in philosophical activity as a group.

I strongly encourage you to discuss the course's material outside of class with your fellow classmates, friends, and family, as well as with me. Even so, all your work must be done independently, unless otherwise noted. You are expected to be familiar with the university policies on cheating and plagiarism. If you have any questions, please ask; do not assume.

**Assignments** involve class summaries, position papers, debate outlines, and in-class debates. Please refer to pages 3 & 4 for details.

The total points will vary from assignment to assignment. However, each assignment's grade is ultimately scaled to a score from 0 to 10. Unless you are notified of otherwise, the grading scale is as follows:

9.00–10.00 A 7.00–7.99 C 0.00–5.99 R 8.00–8.99 B 6.00–6.99 D

Your final course grade will be on the same 10-point scale, with each assignment weighted as indicated on pages 3 and 4.

If you wish to know how you are currently doing in more specific terms than what you can infer from this information, do not hesitate to meet with me. Please note, however: due to Family Educational Rights and Privacy Act (FERPA) regulations, *I do not transmit grade information over email*. All discussion of grades must be done face-to-face with me.

#### Readings

All readings are posted on the course website. You are expected to read all assigned material according to the class schedule on pages 5 & 6.

### **Participation & Attendance**

Every class meeting will involve all of us actively *doing* philosophy, rather than passively absorbing what others may say about philosophical issues. As such, participation and attendance are very important to your success in this class. See below for this course's strict absence policy and page 4 for more on how participation and attendance affect your grade.

#### Late Assignment & Absence Policies

I do *not* accept late assignments, and you get *no* "free" absences. Furthermore, *students missing more than six classes will automatically fail the class*. There is one exception: You and I agree on a reasonable accommodation *prior to* an assignment's due date or the day you miss class. I consider arrangements after the fact only in extraordinary, documented circumstances. See page 2 for more about such accommodations.

# **Policies**

#### **Reasonable Accommodations**

I recognize that you are a human being with occasional human problems associated with human finitude. Illness, family emergencies, job interviews, other professors, and so on will inevitably lead to legitimate conflicts over your time. If you expect that you will miss class or be unable to turn in an assignment on time, please notify me (either in class or via email) in advance and we can agree on a reasonable accommodation. Please recognize that most reasonable accommodations still carry a penalty: your grade on the assignment may be reduced (since you may be given more time than your classmates), or you may have to do additional work not required of your classmates. So when proposing a reasonable accommodation be prepared to state what you take to be a fair penalty for that accommodation. I will then decide whether to accept or reject your proposal. Any arrangements after the fact will only be considered in extraordinary, documented circumstances.

### **Challenging an Assignment Grade**

Please recognize that I am human also: mistakes may occasionally occur when grading your assignments. Therefore, you have *one week* after an assignment is handed back to challenge its grade. To do so, you must return the assignment to me along with a clearly written explanation of your reason for challenging its grade. I promptly and seriously consider all such requests and meet with you, if necessary, to resolve them. Assignments without a written explanation will not be considered. After one week, no challenges will be accepted. Of course, if you are not satisfied with your grade, I encourage you to talk with me to learn how to improve on future assignments.

#### **Video Taping and Audio Recording**

Your classmates and I have a reasonable expectation to not be recorded in this course. Therefore, videotaping and audio recording are prohibited without our expressed, unanimous permission.

### **Mobile Phones, Laptops & Related Technologies**

Student interactions with portable technology devices can harm the dynamics of the classroom. Unless you are told otherwise, I therefore expect you to silence mobile phones prior to class and to not use them during class. All laptops should be closed unless you have made prior arrangements with me and have demonstrated that using a laptop is necessary for your learning.

#### **Students with Disabilities**

In compliance with university policy and equal access laws, I am available to discuss appropriate academic accommodations that you may require as a student with a disability. Request for academic accommodations should be made during the first week of the term, except for unusual circumstances, so arrangements can be made. Students are required to register for disability verification and for determination of reasonable academic accommodations. For more information, visit

http://www.cmu.edu/hr/eos/disability/students/index.html

#### **Sexual Harassment Policy**

It is the policy of the university that no male or female member of the university community (i.e., students, faculty, administrators, or staff) may sexually harass any other member of the community. For more information on Carnegie Mellon University's sexual harassment policy, visit

http://www.cmu.edu/policies/documents/SA\_SH.htm

#### **Academic Integrity**

Academic integrity is embodied by commitments to honesty, respect, trust, diligence, and rigor in the pursuit of knowledge. As a student in this class, academic integrity means following all directions on assignments, clearly distinguishing your own original work from the work done by others in your assignments, and seeking help whenever you are struggling. See page 13 for the academic honor code for this course.

In this class, there are two typical violations of academic integrity. The first involves **plagiarism**. Examples of this include cutting-and-pasting material from the Internet without proper citation, paraphrasing material from external sources without attribution, and copying ideas from a classmate without reference. To avoid this, you must strive for clarity in your writing in order to distinguish between when you are presenting your own ideas (typically by using first-person pronouns "I", "me", "my", etc.) and when you are presenting someone else's ideas (by properly citing the source). Keep in mind, this includes both the ideas of your classmates and any assistance you receive from the Academic Resource Center (ARC). Please see page 14 for more information on how to properly cite the claims and ideas of others in your assignments.

In general, proper citation lets me know what it is I am evaluating about your writing. Am I evaluating your own original ideas? or am I evaluating your presentation of someone else's ideas? or am I evaluating your expansion of someone else's ideas? All of these tasks are important, so do not be ashamed when you are doing them. I honestly do not expect every single thing you write to be uniquely yours, but I do expect you to be clear and honest about what it is you are doing in your papers. To help you facilitate this, every written assignment requires you to include a completed Commitment to Academic Integrity Form. See page 13 for a sample form. The course website will also contain templates for these.

The second type of academic integrity violation concerns using the notes of a classmate during an in-class summary presentation. Now I absolutely encourage you all to consult with each other (and with me) about the course material, but I expect that you use this as a reference for putting together *your own* notes and improving your own understanding. Simply reading from another's notes during the presentation is usually an embarrassing and futile exercise where you fumble and cannot coherently summarize anything. If you actually understand the material by putting it into your own words, your presentation will be far easier for you and a joy for us to hear.

While I treat violations of academic integrity on a case-by-case basis, there are some basic patterns I follow. When I suspect a violation, I first meet with the student for an explanation. If I remain convinced that there is a violation, I write a letter to the Associate Dean of Academic Affairs indicating that the student in question submitted plagiarized material. Beyond that, I typically impose a penalty that exceeds the penalty of not having done the assignment at all. For instance, the penalty for plagiarizing a paper is worse than for not having written that paper at all. Plagiarism is also a violation of the community standards at Carnegie Mellon University. As such, there may be further penalties imposed by a University Academic Review Board. For more information, see the section on "University Policies" in the most recent edition of *The Q Word: Undergraduate Student Handbook & Planner.* 

If you ever find yourself tempted to violate these standards of academic integrity, please seek an alternative course of action. Email me for a reasonable accommodation, or turn in partially completed work. I assure you that the impact on you will be far gentler in these ways.

# Assignments **\***

# Reading 🗳

Most days of class have an assigned reading (see the schedule on pages 5 & 6) that you are expected to have read and thought about *before* class. This allows us to devote more time to discussing and assessing the texts rather than simply reviewing their contents. Hence, you need to do more than merely peruse the readings: you must endeavor to understand what they are trying to convey. Keep in mind that reading this material is not like reading a novel or a textbook. There will be times when you must read slowly and carefully. Sometimes you may have to stop and think about things; and you should be prepared to go back and reread sections if necessary. In some cases, multiple readings of the entire text may be necessary. I expect that you take notes while you read, so that you can remember the text's main points. Finally, feel free to bring questions about the reading to class.

**Reading questions:** To help guide you in this process, I post reading questions on the course website that will highlight the concepts and arguments that will frame our class discussions of that material. The questions primarily have you demonstrate your comprehension of the readings' main claims and arguments.

# Participation 🕌 + 🏏 (10% of Final Grade)

Class attendance and participation are very important in understanding and retaining the class material. I therefore do my best to make our class meetings worthwhile and time well spent. I also take special care to create environments in which you feel comfortable asking questions and expressing your views about the course material. To that end, I expect both in- and out-of-class participation from you.

**Out-of-class participation** is done through the social media site Twitter. This platform provides a valuable—dare I say fun?—way to engage with your fellow students about the course material outside of our class meetings. You are required to tweet *a minimum of five times* between each class meeting. Tweets should be (1) relevant, (2) substantive, and (3) respectful. To allow me to collect your course-related tweets, each tweet must contain the course hashtag **#BSE16**. Without that hashtag, I cannot collect and review your tweets.

Each tweet is graded pass/fail. Your **base participation grade** is determined at the end of the course by (1) taking the number of tweets you posted (capped at five tweets between each class) and dividing this by the total number required (there are 41 between-class periods, so at least 205 tweets is expected), and (2) normalizing this ratio to the 10-point scale from page 1. See page 7 for more details about using Twitter.

**In-class participation** influences your base participation grade based on consideration of the items below.

Distracting behavior during class lowers your base participation grade. Each time you are caught sleeping in class, chatting with the person sitting next to you, using your cell phone, leaving the classroom, doing homework for another class, or engaging in other similar behavior will reduce your base participation grade between 0.25 points (one-quarter of a letter grade) and 1.00 point (one full letter grade) depending on the particulars of the circumstances.

Active and *productive* class participation, on the other hand, boosts your participation grade by up to 1.00 point (one full letter grade). Also, if you have perfect attendance with no tardy arrivals, your participation grade is automatically boosted an additional 1.00 point (one letter grade).

Note that it is possible that your participation grade goes negative because of penalties. On the other hand, it is also possible that it could go well above 10.00 points. Strive for the latter!

### Class Summaries [ (10% of Final Grade)

I expect that during each class meeting you are taking notes, paying close attention to what we are covering, asking questions when confused, and, by the end of class, grasping what we accomplished. After each class you should then review your course notes and distill them down into a succinct analysis of the most important and/or interesting issues covered that day. Given that most of our meetings involve critically assessing one or more positions on an issue, the distillation process endeavors to understand these positions and how the class analyzed them.

The fruits of this process is assessed at the beginning of each class, where *one* student will be randomly selected (by the roll of dice) to present a short five-minute summary of our previous class meeting. Being confused about the previous class, or having been absent from it, is not an excuse: you always have permission to consult the notes—but *nothing* more—of a classmate. Indeed, I highly encourage you all to consult with each other and compare course notes *outside* of class, but you may only use your own notes during your in-class presentation.

Do not organize this presentation like a book report, where you proceed chronologically through each and every moment of our previous class. This will be extremely confusing for your audience, and you are likely to miss important points. Instead, organize your summary around how we answered the posted reading questions, regardless of the order in which they were addressed during class. Doing so provides a natural organization while ensuring that you cover all the relevant issues. If there were no posted reading questions for that class, then summarize the two or three most important ethical issues we addressed during class.

Keep in mind that you only have five minutes to present; I will ask you to stop after that time is up. Every student will present a class summary at least once. Otherwise, the particular time and frequency of presentations is entirely random. Each class summary is graded according to the 10-point grading scale from page 1. If you are selected but not present (due to either an unexcused absence or tardy arrival), you receive a 0.00 (R). Your overall class summary grade is determined at the end of the semester by taking the average of the individual class summary grades you earned. See page 8 for the grading rubric.

### Missing Class? Late to Class?

It is extremely important that you are caught up on the course material and not falling behind. Therefore, I will take attendance promptly at the start of each class at 8:30AM. If you are not sitting in your seat at that time—regardless of whether you are absent or merely one-minute late to class—you are required to email me a written class summary of that day's class before 11:59PM the next day.

A written class summary is a brief (≈600-word) write up about that day's material, following the structure and criteria of the regular, verbal class summaries discussed above. The only difference is that this summary is written and should follow the "General Technical Requirements for Written Assignments" (on page 12). Please use the template provided on the course website in doing so.

This write up will be graded according to the same criteria as the verbal class summaries, and this grade will be included in the average of your verbal class summary grades. Failure to email me this write up before 11:59PM the next day will result in a 0.00 (R) for that assignment.

# Assignments (Continued)

#### **Debate**

During the semester, we will conduct six in-class debates on topics related to course material. For each debate, I will randomly place you on a three-person team that will be either for or against that debate's motion. Teams supporting the motion are *proposition* teams whereas teams rejecting the motion are *opposition* teams. I will announce the specific team assignments one week before each scheduled debate.

# Preparation Outlines (40% of Final Grade)

In preparation for each debate, your team must prepare a detailed ( $\approx$ 1,400-word) outline of your team's position and defense of that position. About half of this preparation outline should justify and defend your team's position on the motion. The remaining half of the outline should present and then critique the possible arguments the other team might make in defense of their position. While this is an outline (and bullet point lists are permissible), it still must be written in complete sentences so that someone unfamiliar with the topic and your team's position can still understand your arguments.

Your overall preparation outline grade will be determined at the end of the semester by taking the average of your individual preparation outline grades. However, your lowest preparation outline grade is dropped in that calculation. Peer evaluations will then be used to either raise or lower your overall preparation outline grade. See page 9 for the grading rubric.

# In-Class Debates 🗘 🗘

On the day of an in-class debate, two teams will be randomly selected (by the roll of dice) to debate live in front of the entire class. Given the randomized selection process along with the limited number of debates, it is expected that some students may never be on a team participating in a live debate while others may be on such a team multiple times. However, your particular number and frequency will be determined at random.

If selected, the performance of your team will be graded, and this grade will be averaged along with your individual preparation outline grades. An in-class debate grade receives equal weight as a preparation outline grade. See page 10 for the grading rubric.

# Position Papers 📳 (40% of Final Grade)

Over the course of the semester, you are required to turn in two position papers, each of which responds to a debate's motion. One position paper must be done on debate 1, 2, or 3 (the debates before spring break), and one paper must be done on debate 4, 5, or 6 (those after spring break). A third, optional position paper may be done on any other debate.

Each paper consists of a sustained (≈1,700-word) argument in support of your own position on the motion. Your position in this paper should reflect what you *actually* believe about the issues; it need not defend the position that your team was required to defend in its preparation outline.

The purpose of these position papers is to practice building a reasoned argument in support of a central claim or thesis. For each position paper, you are asked to (1) state concisely your position (or main thesis) on the debate's motion; (2) demonstrate how this position is supported or entailed by premises, reasons, and/or evidence; and (3) explain how these premises, reasons, and/or evidence are plausible in their own right or difficulty to deny. Finally, this paper is an essay, it is *not* an outline with bullet points.

Your overall position paper grade will be determined at the end of the semester by taking the average of your *two* highest position paper grades. So if you do a third, optional position paper, the lowest grade of the three is dropped. See page 11 for the grading rubric.

#### **In-Class Debate Format**

During an in-class debate, each member of your team must speak exactly once for five minutes. Given that there are three students on a team and two teams debating, this entire process will take slightly more than thirty minutes. The order of the speeches during the debate will be as follows:

- First Proposition Speaker: Presentation of the argument supporting the motion.
- First Opposition Speaker: Presentation of the argument rejecting the motion.
- Second Proposition Speaker: Exposition of flaws in opposition's argument.
- Second Opposition Speaker: Exposition of flaws in proposition's argument.
- Third Proposition Speaker: Rebuttal of opposition's criticism and closing summary of proposition's argument showing why proposition won the debate.
- Third Opposition Speaker: Rebuttal of proposition's criticism and closing summary of opposition's argument showing why opposition won the debate.

I will leave it to your team to decide when each of its member will speak during the debate.

Following the debate, we will have a vote on which team offered the strongest and most compelling argument about the motion. The team with the most votes will earn a prize. The remainder of class opens the floor to questions and comments by the entire class to the debating teams. The purpose of this is to give everyone the opportunity to assess the performance of the speakers and present alternative arguments concerning the debate's motion.

# Randomization

Randomization will play a role in this class for determining when you are be expected to do certain assignments. In particular, randomization will be used to determine the following:

- When you must present a class summary,
- · The composition of your teams for each debate,
- Whether you are the proposition or opposition for each debate, and
- If and when your team must debate live in front of the class.

The probability of you being selected for a class summary is inversely proportional to the number of summaries you have already presented. This probability will be further augmented, as needed, to ensure each student presents at least once during the semester.

### **Peer Evaluations for Group Work**

Debate preparation outlines and in-class debates are considered group projects. When it comes to grading these assignments, each person on the team will receive the same grade. I also leave it to your team to decide how to fairly distribute the workload.

In order to encourage everyone on your team to do their fair share, you are required to submit peer evaluations about your teammates. At the end of the semester, I will use the peer evaluations about you to either raise or lower your overall preparation outline grade.

Peer evaluations for a preparation outline is due at the same time as that outline. Peer evaluations for an in-class debate are only required if your team is selected to participate, and they are due by 11:59PM the next day. Evaluations will be submitted through Google Forms.

# Schedule

wk	Date	Topic/Readings	# Pages	Assignments
1	1/10 (Sun)	Business Ethics From a Philosophical Perspective (Unit #1)		
	1/12 (Tue)	James Rachels & Stuart Rachels, "What is Morality?"  Optional: Patrick Lin, "The Ethical Dilemma of Self-Driving Cars" (TED-Ed video).	6	
	1/14 (Thu)	James Rachels & Stuart Rachels, "Subjectivism in Ethics".	12	
2	1/17 (Sun)	Roger Crisp, "Persuasive Advertising, Autonomy, and the Creation of Desire".	6	
	1/19 (Tue)	Albert Z. Carr, "Is Business Bluffing Ethical?"	7	
	1/21 (Thu)	వేధ Debate #1 This House Believes Volkswagen Proves that Businesses Cannot Be Trusted to Regulate Themselves		Debate #1 preparation outline due by 8:00AM via Blackboard.
3	1/24 (Sun)	Bruce Weinstein, "If It's Legal, It's Ethical—Right?"	4	
	1/26 (Tue)	Thomas Donaldson, "Values In Tension: Ethics Away From Home". <i>Optional</i> : Katherine Zoepf, "Letter from Riyadh: Shopgirls".	10	
	1/28 (Thu)	Case Study, "Vodafone Qatar's Amazon Adventurers".	16	Debate #1 position paper due by 12:00PM (noon) via Blackboard.
4	1/31 (Sun)	What's the Point of Business? (Unit #2) Ayn Rand, Atlas Shrugged.	15	
	2/2 (Tue)	Milton Friedman, "The Social Responsibility of Business is to Increase Its Profits". Optional: Loizos Heracleous & Luh Luh Lan, "The Myth of Shareholder Capitalism".	5	
	2/4 (Thu)	థ్మ Debate #2 This House Believes Turing Pharmaceuticals has the Right to Increase the Price of Daraprim as It Sees Fit		Debate #2 preparation outline due by 8:00AM via Blackboard.
5	2/7 (Sun)	James Rachels & Stuart Rachels, "The Argument That Ethical Egoism is Unacceptably Arbitrary". Lynn Stuart Parramore, "How a Libertarian Used Ayn Rand's Crazy Philosophy to Drive Sears Into the Ground".	9	
	2/9 (Tue)	Qatar National Sports Day		
	2/11 (Thu)	Garrett Hardin, "The Tragedy of the Commons".	5	Debate #2 position paper due by 12:00PM (noon) via Blackboard.
6	2/14 (Sun)	Robert Solomon, A Better Way to Think About Business.	17	
	2/16 (Tue)	Ronald Duska, "The Why's of Business Revisited".	7	
	2/18 (Thu)	భ్య Debate #3 This House Believes Amazon Must Clean Its Toxic Work Environment		Debate #3 preparation outline due by 8:00AM via Blackboard.
7	2/21 (Sun)	R. Edward Freeman, "Managing for Stakeholders".	14	
	2/23 (Tue)	Case Study, "Building Construction and Safety in Qatar After the Villaggio Fire".	20	
	2/25 (Thu)	Obligations to Partners, Employees, Clients & Consumers (Unit #3) Jefferey Moriarty, "Do CEOs Get Paid Too Much?"	25	<b>Debate #3 position paper</b> due by 12:00PM (noon) via Blackboard.
	2/28-3/3	📤 Spring Break		
8	3/6 (Sun)	No Class		
	3/8 (Tue)	Richard A. Epstein, "In Defense of the Contract at Will".	16	
	3/10 (Thu)	John J. McCall, "A Defense of Just Cause Dismissal Rules".	25	
9	3/13 (Sun)	lan Maitland, "The Great Non-Debate over International Sweatshops".	25	
	3/15 (Tue)	Chris Meyers, "Wrongful Beneficence: Exploitation and Third World Sweatshops".	15	
	3/17 (Thu)	రోవ Debate #4 This House Believes Uber Drivers are Contractors, Not Employees		Debate #4 preparation outline due by 8:00AM via Blackboard.
10	3/20 (Sun)	Matt Zwolinski, "The Ethics of Price Gouging".  Optional: Lauren Evans, "Uber's Snow Storm Surge Pricing Gouged New Yorkers Big Time".	26	
	3/22 (Tue)	Jeremy Snyder, "What's the Matter with Price Gouging?"	15	
	3/24 (Thu)	Case Study, "Reforming Qatar's Kafala System".	28	Debate #4 position paper due by 12:00PM (noon) via Blackboard.

# **Schedule** (Continued)

wk	Date	Topic/Readings	# Pages	Assignments
11	3/27 (Sun)	Corporate Social Responsibility (Unit #4) Michael E. Porter & Mark R. Kramer, "Creating Shared Value".	16	
	3/29 (Tue)	Kasturi Rangan, Lisa Chase & Sohel Karim, "The Truth About CSR".	10	
	3/31 (Thu)	భాధ Debate #5 This House Believes Apple Must Open Encryption Backdoors to National Security Agencies		Debate #5 preparation outline due by 8:00AM via Blackboard.
12	4/3 (Sun)	Louis Pojman, "Why Affirmative Action is Immoral".	16	
	4/5 (Tue)	James Rachels, "In Defense of Quotas".	10	
	4/7 (Thu)	Case Study, "Challenges for Qatarization in the Private Sector".	26	Debate #5 position paper due by 12:00PM (noon) via Blackboard.
13	4/10 (Sun)	Robert H. Frank, "Can Socially Responsible Firms Survive in a Competitive Environment?"	11	
	4/12 (Tue)	Amory B. Lovins, L. Hunter Lovins & Paul Hawken, "A Roadmap for Natural Capitalism".	14	
	4/14 (Thu)	భోత Debate #6 This House Believes Qatar Should Require Quotas for Female Executive Board Members		Debate #6 preparation outline due by 8:00AM via Blackboard.
14	4/17 (Sun)	C. K. Prahalad, "The Market at the Bottom of the Pyramid".	15	
	4/19 (Tue)	Aneel Karnani, "Romanticizing the Poor".	6	
	4/21 (Thu)	<b>Epilogue: Ethical Leadership</b> Plato, "The Allegory of the Cave".	6	Debate #6 position paper due by 12:00PM (noon) via Blackboard.

# **Twitter & This Course**

In order to encourage you to engage more fully with the course material outside of class time, we will all be using the social media site Twitter. In particular, I want you to use Twitter to post your thoughts about the course readings, ask questions when confused about those readings or other course elements, respond to your classmates' posts and questions, and connect course topics to current events. I assure you that making those connections will make this class far more interesting for all of us. I will be regularly checking on and responding to your tweets while using them to help me structure what I cover during class. Do feel free to follow me on Twitter (@ProfessorDEG). I also suggest that you use Twitter to follow not only people who share your interests but also leaders within your future fields. You may be surprised to see them post about ethical issues related to business and economics! Very soon, I hope that you are even able to use knowledge gained from this class to post a response to them.

For assessment purposes, you are required to tweet *a minimum of 5 times* between each class meeting. Tweets should be (1) relevant, (2) substantive, and (3) respectful.

By *relevant*, I mean that it your tweet is clearly connected to business ethics or some other aspect of this course.

#### Not Relevant



#### Student A @sayWhat

I sure hope the professor brings karak to class today! #BSE16

#### Relevant



#### Student B @superStar

OMG, just like we talked about today in class. This is clearly an unethical fair & lovely ad:/ http://t.co/MOQSAGCx50 #BSE16

By *substantive*, I mean more than giving generic commentary, retweeting someone else's post, or simply presenting a quote from the text. For instance, do not simply say that you agree or disagree with something: go further by giving some sense of your reasoning/justification behind your position. Similarly, a relevant retweet or quote from the text is great, but follow it up some interesting commentary of your own about it (the #pt hashtag is useful here). While I will only count your substantive comment as one of your tweets, the retweet or the quote will provide that comment with valuable context.

#### Not Substantive



Student A @sayWhat

You are wrong. #BSE16

#### Substantive



Student B @superStar

I disagree. Like the reading said, if business is only about profit, what's wrong with the "business" of selling cocaine? #BSE16

#### Not Substantive



Student A @sayWhat

RT @nytimes: In Life and Business, Learning to Be Ethical http://t.co/B5sw4VwYYw #BSE16

#### Substantive



Student B @superStar

RT @nytimes: In Life and Business, Learning to Be Ethical http://t.co/B5sw4VwYYw #BSE16



Student B @superStar

My concern with this NYT article is that it seems to reduce ethics to organizational behavior. Aren't they different? #pt #BSE16

#### Not Substantive



#### Student A @sayWhat

"Capitalism is a system of social cooperation and collaboration"
#BSF16

#### Substantive



#### Student B @superStar

"Capitalism is a system of social cooperation and collaboration" #BSE16



#### Student B @superStar

This seems way too idealistic. Freeman seems to ignore the way businesses work in the real world! #pt #BSE16

By respectful, I mean that you critically assess the arguments others are making and not attack the person making that argument. It is fine to disagree with others—I want you to disagree, even with me!—but it is disrespectful to besmirch another person's integrity or character. Indeed, resorting to such personal attacks only suggests that your position is the one which is weak and without substance.

#### Not Respectful



#### tudent A @savWhat

@aClassmate can slack and still be certain his government will spoon feed him with a diamond encrusted, golden spoon #BSE16

#### Respectful



#### Student B @superStar

I am worried that Qatarization will decrease the motivation of nationals to work hard and improve themselves #BSE16

This means that you need access to a Twitter account. If you do not have a Twitter account—or if you prefer not to use your personal account for this class—please do not hesitate to create a new, disposable account. I strongly encourage you to create a disposable account if for any reason you prefer not to share your personal account for classroom activities. Indeed, you are not required to have this account connected to your real name or any other personal details. In making these decisions, do keep in mind that people outside of this class—and even outside of the Carnegie Mellon community—can see what you are saying. For my part, I will never reveal to anyone (either inside or outside of this class) which student is connected to which Twitter account. I want you to be comfortable in having open and honest engagement with the course material.

Alternatively, it is fine if you use *multiple* Twitter accounts for this course. That is, you might use your regular account to tweet about things that your Twitter followers and friends may find interesting, while also using a disposable account to tweet about things you would rather not connect to your name. While juggling two different accounts can be tricky, this offers you the potential of having the best of both options.

For assessment purposes, I do require that you send me the name(s) of the account(s) you want me to track for this class and that you make sure those accounts' contents are publicly viewable. So even if accounts are not connected to your real names, I still know to whom that account belongs for determining out-of-class participation grades. Just to be clear: I will not share your account information with anyone. Please email me this information by 5:00PM on Monday, January 11<sup>TH</sup>.

When tweeting for this course, please always use the hashtag **#BSE16**. This hashtag is essential since I will not be checking your accounts' non-course-related tweets. Instead, I will be using an automated program to collect all tweets for me to read. So using that hashtag allows me to collect your course-related tweets. To summarize: if your tweet does not contain **#BSE16**, then I will never see that tweet.

Finally, if you have any trouble using Twitter do not hesitate to seek help from me or one of your classmates. That said, your classmates probably know more about Twitter than I do, but I will do my best to resolve any technical issues!

# Class Summary for Day Month, 2016: Grading Rubric Grade:

Student:	Grade:
Grader:	

	Excellent	Satisfactory	Mediocre	Unacceptable
General Requirements				
Followed the conventions of standard English, with no errors hindering comprehension.				
Organized to convey ideas clearly in a logical fashion.				
Followed the instructions concerning the summary.				
Content				
Displayed preparedness and competency concerning the material being summarized.				
Summarized the most important and/or interesting issues from the previous class.				
Summarized how the previous class discussion answered that day's reading questions (if relevant).				
Overall, adroitly summarized the previous class discussion.				

# **Debate Preparation Outline:** Grading Rubric

Students: Points Earned: Normalized Grade:

# **Grader:**

	Excellent	Satisfactory	Mediocre	Unacceptable
General Requirements				
Follows the "General Technical Requirements for Written Assignments" (on page 12 of the syllabus).	0	-2	-4	-5
Followed the conventions of standard English, with no errors hindering comprehension.	0	-2	-4	-5
Organized to convey ideas clearly in a logical fashion.	0	-2	-4	-5
Followed the instructions concerning this outline.	0	-8	-16	-20
Background & Statement of this Team's Position on t	he Debate's Mo	otion		
Clearly presents the position on the debate's motion that the team intends to defend.	5	4	2	0
Clearly presents any background information and explains any terminology necessary for someone unfamiliar with the debate's motion to readily understand its position. ( <i>This criteria also applies to claims made in the body of this paper.</i> )	10	8	4	0
Justification of this Team's Position on the Debate's N	Motion			
Clearly presents the principle premises, reasons and/or evidence in support of this team's position.	10	8	4	0
Clearly and persuasively explains why these premises, reasons, and/or evidence are plausible, compelling, and difficult to deny.	10	8	4	0
Clearly and persuasively explains the inferences used to show how these premises, reasons, and/or evidence support this team's position.	10	8	4	0
Provides examples to help clarify its main points.	5	4	2	0
Remains focused on defending its position without being distracted by inessential details.	5	4	2	0
Critique of the Other Team's Position on the Debate's	s Motion			
Clearly identifies the strongest arguments that seem to justify the other team's position.	10	8	4	0
Makes a clear and compelling critique of those arguments.	20	16	8	0
Provides examples to help clarify its main points.	5	4	2	0
Remains focused on defending its position without being distracted by inessential details.	5	4	2	0
No Conclusion				
There is no conclusion summarizing the outline or explaining the consequences that result from accepting this outline's position on the debate's motion.	0	-2	-4	-5
Overall, provides a generally compelling defense of this team's position on the debate's motion.	15	12	6	0

# In-Class Debate: Grading Rubric

Students: Points Earned: Normalized Grade:

**Grader:** 

	Excellent	Satisfactory	Mediocre	Unacceptable
Speech #1: Presentation of the Argument Supporting	g or Rejecting t	he Debate's Mo	tion	
Followed the conventions of standard English, with no errors hindering comprehension.	0	-2	-4	-5
Organized to convey ideas clearly in a logical fashion.	0	-2	-4	-5
Followed the instructions concerning this speech.	0	-2	-4	-5
Clearly presents the position on the debate's motion that the team intends to defend.	5	4	2	0
Clearly presents the principle premises, reasons and/or evidence in support of this position.	10	8	4	0
Clearly and persuasively explains why these premises, reasons, and/or evidence are plausible, compelling, and difficult to deny.	10	8	4	0
Clearly and persuasively explains the inferences used to show how these premises, reasons, and/or evidence support the team's position.	10	8	4	0
Speech #2: Exposition of Flaws in the Other Team's A	rgument			
Followed the conventions of standard English, with no errors hindering comprehension.	0	-2	-4	-5
Organized to convey ideas clearly in a logical fashion.	0	-2	-4	-5
Followed the instructions concerning this speech.	0	-2	-4	-5
Clearly and correctly identifies the other team's <i>specific</i> arguments in defense of the other team's position.	10	8	4	0
Makes a clear and compelling critique of those arguments made by the other team.	25	20	10	0
Speech #3: Rebuttal of Other Team's Criticisms & Clos	sing Summary	of the Argumer	nt	
Followed the conventions of standard English, with no errors hindering comprehension.	0	-2	-4	-5
Organized to convey ideas clearly in a logical fashion.	0	-2	-4	-5
Followed the instructions concerning this speech.	0	-2	-4	-5
Clearly and correctly identifies the <i>specific</i> criticisms made by the other team.	10	8	4	0
Makes a clear and compelling case in response to that critique made by the other team.	20	16	8	0
Makes a clear and compelling summary for why this team has won the debate.	5	4	2	0
Overall, provides a generally compelling defense of this team's position on the debate's motion.	15	12	6	0

# **Debate Position Paper:** Grading Rubric

Student: Points Earned:
Grader: Normalized Grade:

	Excellent	Satisfactory	Mediocre	Unacceptable
General Requirements				
Follows the "General Technical Requirements for Written Assignments" (on page 12 of the syllabus).	0	-2	-4	-5
Followed the conventions of standard English, with no errors hindering comprehension.	0	-2	-4	-5
Organized to convey ideas clearly in a logical fashion.	0	-2	-4	-5
Followed the instructions concerning this paper's topic.	0	-8	-16	-20
Introduction: Background & Statement of the Cent	ral Position			
Begins with a brief introductory paragraph that is no more than four sentences long.	0	-2	-4	-5
Clearly presents the central position (or main thesis) that the paper intends to defend in the introductory paragraph.	5	4	2	0
Clearly presents any background information and explains any terminology necessary for someone unfamiliar with the paper's topic to readily understand its central position. ( <i>This criteria also applies to claims made in the body of this paper.</i> )	15	12	6	0
Body: Justification of the Central Position				
Clearly presents the principle premises, reasons and/or evidence in support of this paper's central position.	15	12	6	0
Clearly and persuasively explains why these premises, reasons, and/or evidence are plausible, compelling, and difficult to deny.	25	20	10	0
Clearly and persuasively explains the inferences used to show how these premises, reasons, and/or evidence support the central position.	25	20	10	0
Provides relevant and concise examples to help clarify and illustrate important points and concepts.	10	8	4	0
Remains focused on defending its central position without being distracted by inessential details.	10	8	4	0
Provides a generally compelling defense of its central position.	15	12	6	0
Conclusion: One <i>Practical</i> Implication of the Centra	l Position			
Ends by explaining one important <i>practical</i> implication that should result from accepting this paper's central claim.	15	12	6	0
Overall, demonstrates full comprehension of the paper's topic while adroitly defending its position.	5	4	2	0

# **General Technical Requirements for Written Assignments**

All written assignments are expected to satisfy the following:

- 1. Have a cover page consisting of a completed Commitment to Academic Integrity Form (you sign it by typing your name).
- 2. Be double-spaced.
- Be written in 12PT, "Cambria" (the default MS Word font), or another similar serif-type font.
- 4. Have side-margins of 1 inch.
- 5. Have horizontal alignment that is fully justified.
- 6. Have no extra space between paragraphs.
- 7. Have each paragraph begin with a tab indentation.
- 8. Have the paper's total word count at the top left corner of the title page.
- 9. Have a descriptive title (see section on title pages below).
- 10. Have page numbers (see section on page numbering below).
- 11. Use footnote citations (see section on citing your sources below).

Yes, this is boring, and yes, it is pedantic. The point of these requirements, however, is to allow me to focus more on the *contents* of your paper and not on your skills (or lack thereof) in design. Besides these should also be trivial to follow when using most word processing software. To help, I have included a template satisfying these requirements on the course website.

### **Title Pages**

For the purposes of this course, your title information should occur at *the top of the second page* of your paper (after your completed copy of the Commitment to Academic Integrity Form) and consist of (1) your paper's word count, (2) the assignment's name, (3) a descriptive and meaningful title, and (4) your name. The word count should be at the top left, while the rest should be centered. Everything should be single-spaced in the same font, size, and style as the rest of your paper. The following is an example:

Troy McClure - 2

Word Count: 1,203

Debate #2 Position Paper Piracy Encourages Innovation By Troy McClure

Since the dawn of time, mankind has enjoyed pirates. In the days of In order to be descriptive and meaningful, the title should give a good indication as to the contents of the paper—and you will have a better

idea of this once you complete the paper. So do it last. Feel free to personalize it but do not go crazy.

While a title like "Higher Wages is a Moral Good" is not very exciting, it is perfectly adequate for a debate position paper: it specifies the issue and the stance you take on that issue. Keep it simple and direct, being clever and witty takes up time better spent writing the paper itself.

#### Page Numbers

Page numbers should appear on the top-right of each page, starting on the second page (i.e., there should be *no* page number on the cover page with the Commitment to Academic Integrity Form). Page numbers should otherwise be in the same font, size, and style as the rest of your paper, and have your name followed by a hyphen and the page number. The following is an example:

Troy McClure - 3

pirates, like we have today, it was mixed with shredded to bacco.

### **Citing Your Sources**

All citations should be done in footnotes, following the rules below. Footnote text should otherwise be in the same font, size, and style as the rest of your paper. The following is an example:

and "corporations are not the center of the universe".1

<sup>1</sup> R. Edward Freeman, "Managing for Stakeholders", p. 45.

You are required to properly cite all your sources (see pages 2 and 15 of the syllabus for the academic integrity policy). Do this whenever you find yourself quoting or otherwise using the ideas of another person. When citing, please follow the rules below, keeping in mind that you must cite all sources, even if you are only putting their ideas into your own words.

For any text that was assigned for class, you only need to cite (1) the author, (2) the title, and (3) the page numbers (similar to how they are cited in the course syllabus' schedule), as in:

Bruce Weinstein, "If It's Legal, It's Ethical—Right?", p. 2. For Internet sources that were not assigned for class, you need to cite (as they are available) (1) the author, (2) the page title, (3) the editor, (4) the website name, (5) the publisher's location and name, (6) the date of publication (7) the date you accessed it, and (8) the URL, as in:

T.H. Irwin, "Aristotle" in E. Craig (Editor), Routledge Encyclopedia of Philosophy (London: Routledge, 1998), retrieved on January 22, 2014 from http://www.rep.routledge.com/article/A022.

Richard Kraut, "Plato", *The Stanford Encyclopedia of Philosophy* (2004), retrieved on January 22, 2014 from http://plato.stanford.edu/entries/plato/.

Thomas Brickhouse and Nicholas D. Smith, "Plato", *The Internet Encyclopedia of Philosophy*, retrieved on January 22, 2014 from <a href="http://www.iep.utm.edu/p/plato.htm">http://www.iep.utm.edu/p/plato.htm</a>.

"Aristotle", Wikipedia, The Free Encyclopedia, retrieved on September 15, 2012 from

http://en.wikipedia.org/wiki/Aristotle.

For articles that were not assigned for class, you need to cite (1) the author, (2) the article title, (3) the periodical title, (4) the volume, (5) the date of publication, and (6) the page numbers, as in:

John Rawls, "The Domain of the Political and Overlapping Consensus", New York University Law Review 64 (1989), p. 235.

For books that were not assigned for class, you need to cite (1) the author, (2) the date, (3) the book title, (4) the publisher's information, and (5) the page numbers, as in:

John Rawls, *Political Liberalism* (New York: Columbia University Press, 1993), pp. 85–106.

In addition, you must also cite any outside sources. For example, if a classmate has something you want to use in your own paper, you must cite it, like this:

From a conversation with X.

From the notes of X.

Similarly, if you seek assistance from the Academic Resource Center (ARC), then you must also cite it in a footnote, for instance, as follows:

X from the ARC helped me improve the grammar and spelling in this paragraph.

If you receive more thorough assistance from the ARC, e.g., spanning most/all of your assignment, then be sure to clearly indicate this in a footnote at the end of the paper.

If you are ever uncertain, please ask; do not assume.

# **Academic Honor Code for Business, Society & Ethics**

# **Section 1: Statement of Purpose**

The fundamental objective of this course is to provide students with a high quality education while developing their sense of ethics and responsibility. Any instance of dishonesty hurts the entire community. It is with this in mind that the professor has set forth an Academic Honor Code for this class.

# Section 2: Objectives

This Honor Code aims to cultivate a community based on trust, academic integrity and honor. It specifically aims to accomplish the following:

- Ensure that students and professor understand that the responsibility for upholding academic honesty lies with them;
- Prevent any students from gaining an unfair advantage over other students through academic misconduct;
- Ensure that students understand that academic dishonesty is a violation of the profound trust of the entire academic community.

# **Section 3: Student Responsibilities**

The immediate objective of an Academic Honor Code is to prevent any students from gaining an unfair advantage over other students through academic misconduct. Academic misconduct is any act that does or could improperly distort student grades or other student academic records. Such acts include but need not be limited to the following:

- Possessing, using or exchanging improperly acquired written or verbal information in the preparation of any presentation, paper, or other assignment included in the course;
- Substitution for, or unauthorized collaboration with, another student or person in the commission of course requirements;
- Submission of material that is wholly or substantially identical to that created or published by another person or persons, without adequate citations;
- False claims of performance or work that has been submitted by the student.

While these acts constitute assured instances of academic misconduct, other acts of academic misconduct may be defined by the professor as necessary.

Each student in this class must also sign an Honor Agreement affirming their commitment to uphold this Honor Code. This Honor Agreement may reappear on assignments to remind students of their responsibilities under this Academic Honor Code.

# **Section 4: Faculty Responsibilities**

The professor is expected to create an environment where honesty flourishes. In creating this environment, the professor is expected to do the following:

- Make known to the class as specifically as possible what constitutes appropriate academic
  conduct as well as what comprises academic misconduct. This includes but is not limited to
  the use of previously submitted work, collaborative work on homework, etc.
- Avoid the reuse of paper topics.
- Include a section containing the academic integrity policy in the course syllabus.
- Assist students in attributing the contribution of others by having them complete a Commitment to Academic Integrity Form for all written assignments.

The professor is also expected to provide clarification to any student questions concerning any of the above.

# Commitment to Academic Integrity Form: Sample

Place an X before each statement that is true and provide all the relevant information:
I collaborated with the following people:
I received help from the following people (this includes the professor, classmates, debate partners, course assistants, the Academic Resource Center (A.R.C.), friends, family members, and so on):
I provided help to the following classmates:
I worked alone.
I have cited any and all relevant sources in footnotes.
I understand that this assignment falls under the course's Academic Honor Code.
Today's Date:
Your Name:

# **BUSINESS, SOCIETY & ETHICS**

Honor	Agreement	
1101101	Adicciliciii	

I hereby acknowledge that as a student in this class, I have read the Academic Honor Code for Business, Society & Ethics, and intend to adhere to both the letter and spirit that it seeks to embody. If I am ever tempted to violate this code, I will seek help from the professor in order to find an alternative course of action. If I have any questions about this code, I will ask.

Today's Date:	
Print Your Name:	
Sign Your Name:	