

FIGURE 2
Message Type and Control Direction

| | | Support 1 | Nonsupport 2 | Extension 3 | Answer 4 | Instruction 5 | Order 6 | Disconfirmation 7 | Topic Change 8 | Initiates- terminates 9 | Other 0 |
|-------------|---|--------------|-----------------|----------------|-------------|------------------|------------|----------------------|-------------------|-------------------------------|------------|
| Assertion | 1 | ↓ | ↑ | → | ↑ | ↑ | ↑ | ↑ | ↑ | ↑ | → |
| Question | 2 | ↓ | ↑ | ↓ | ↑ | ↑ | ↑ | ↑ | ↑ | ↑ | ↓ |
| Talk-over | 3 | ↓ | ↑ | ↑ | ↑ | ↑ | ↑ | ↑ | ↑ | ↑ | ↓ |
| Noncomplete | 4 | ↓ | ↑ | → | ↑ | ↑ | ↑ | ↑ | ↑ | → | → |
| Other | 5 | ↓ | ↑ | → | ↑ | ↑ | ↑ | ↑ | ↑ | ↑ | → |

| | Message Code | Control Code | Transaction Code |
|---|--------------|--------------|------------------|
| Wife: We don't do anything together anymore. | 119 | ↑ | ↑↓ |
| Husband: What do you mean? | 223 | ↓ | ↓↑ |
| Wife: Well, as a family we don't do very much. | 114 | ↑ | ↑→ |
| Husband: Oh, I don't know. | 213 | → | →↑ |
| Wife: Don't you feel I do the major portion of the disciplining the children? | 121 | ↓ | ↓↑ |
| Husband: The time we're together you don't. | 214 | ↑ | ↑↑ |
| Wife: Well, just for the record, I have to disagree. | 112 | ↑ | ↑↑ |
| Husband: Well, just for the record, you're wrong. | 212 | ↑ | ↑↑ |
| Wife: Well then, we completely disagree | 119 | ↑ | |